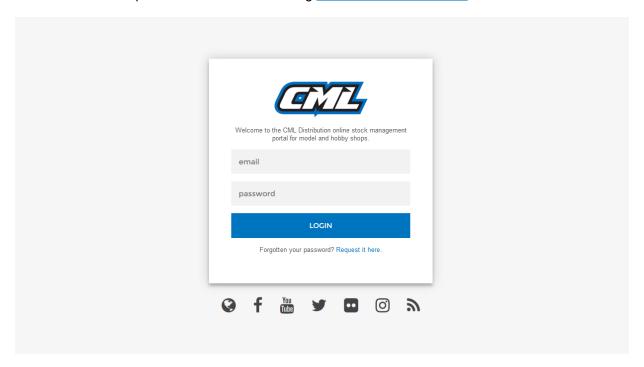


WWW.CMLTRADEDIRECT.CO.UK

Accessing the B2B

The CML Distribution trade portal can be found be visiting www.cmltradedirect.co.uk



To access the website please enter your **email address** and **password** in the fields provided. If you do not have login details please contact CML Distribution directly on 01527 575349.

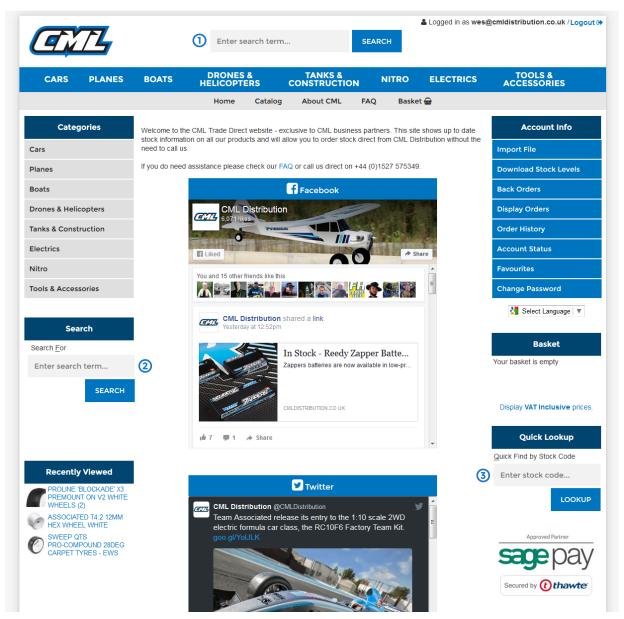
If you have forgotten your password you can request it is sent to your registered email account by clicking the link below the LOGIN button.

Keep up to the date with latest radio control news and products by following CML via our social media accounts.



Navigating the site

Once logged in, you have access to the full CML product catalogue which can be browsed using the menu on the left hand side of the screen and the blue drop down menu at the top of the screen. Please take advantage of the **search** functions found on the site. We've over 25,000 live products, so if you're trying to find a product in a hurry, the search is the quickest way to do so.



The menu on the right hand side of the screen gives you access to special **Account** features including your order history, back ordered products, favourites and transactions.

You can log out at any time by clicking the LOGOUT link in the top right corner. The site will remember any items currently in your shopping basket, so you will not need to add them again once logged back in, allowing you to build an order over a period of time if you wish.

Getting the most out of search

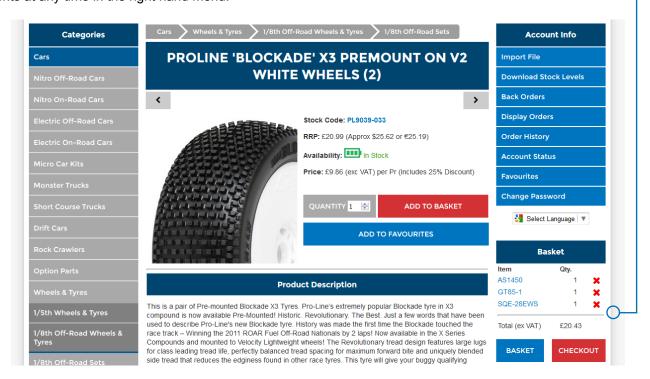
We have 3 search boxes on the website that function slightly differently.

- ① The main search bar in the header will search the entire website.
- The search box in the left hand menu will search for items inside of the category you are currently browsing,
- The Quick Lookup box in the right hand menu will take you directly to any product if you enter a current part number.



Placing an order

The B2B works much like any other ecommerce website found on the internet. Once you have located a product you wish to purchase, simply select the quanity and click the ADD TO BASKET button. You can quickly view your basket's contents at any time in the right hand menu.



Once your have selected all your items you can review your order by clicking on the BASKET button to go to the basket page.

Stock indicator

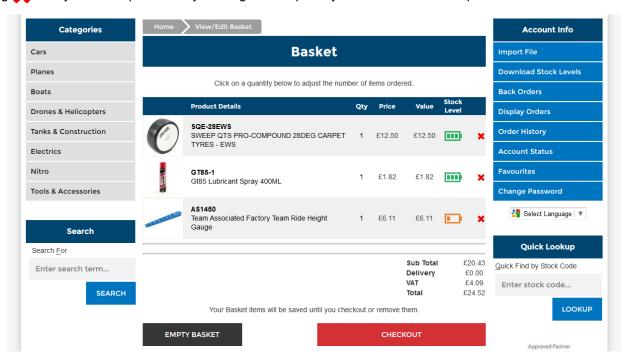
All products on our site also have a stock level indicator giving an approximate stock level at that time. These values are calculated based on a product's price.

	OUT OF STOCK	VERY LOW STOCK	LOW STOCK	IN STOCK	
Under £5	0	1-9	10-20	21+	
£5 - £100	0	1-5	6-10	11+	
Over £100	0	1-2	3-5	6+	



Reviewing your order

Before heading to the checkout stage please review the items in your basket. You can remove entire lines by clicking \mathbf{x} or adjust order quantities by clicking on the quantity number next to each product.



Once you are happy with your order you can proceed to the Checkout.

Out of stock items

Any items not in stock at the time of order will be placed on **back order** for delivery at a later date. If you require a product that we do not have in stock please include this item in your order so we can request it from the manufacturer.

CML do not maintain a surplus of stock for every item on our site. Ordering out of stock products registers your interest in an item and greatly reduces the amount of time required to receive a product from the supplier.

- Completed orders paid for with a **credit card** will be charged for any out of stock items.
- Orders paid for on account will not be charged for out of stock items

Items listed as out of stock will have an expected delivery date (if we have one) on each product's page.



Completing your order

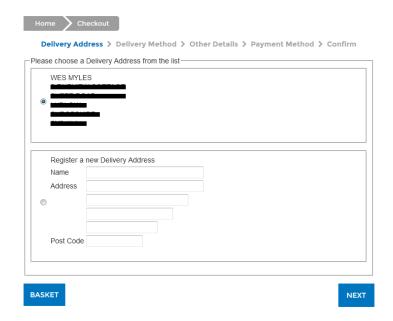
The checkout process consists of **5** simple steps to placing your order. You can return to the product listings area at any point to add more items to your basket if you choose to do so.

Step 1- Delivery Address

Please check we have the correct details listed for your delivery location.

If you wish to register a new delivery address please select the second option and enter your new details.

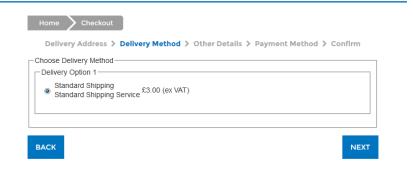
If the details are correct, press NEXT.



Step 2 - Delivery Method

Please select the correct shipping method from the options available.

Choose your option, press NEXT.

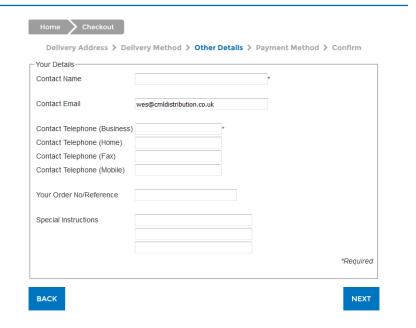


Step 3 - Other Details

Please enter any other additional details relevent to your order.

PLEASE NOTE: The 'Contact Name' and 'Contact Telephone' are required fields.

Once satisified, press NEXT.





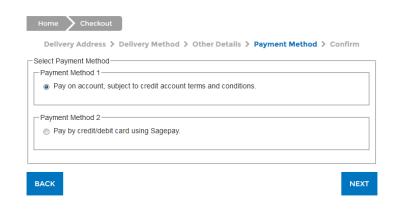
Step 4 - Payment Method

Choose your payment method.

Payments on account will be charged to your credit card once the order is processed.

You can also pay directly with a credit card. Payments are processed securely via our Sagepay payment portal.

Select the correct option, press NEXT.

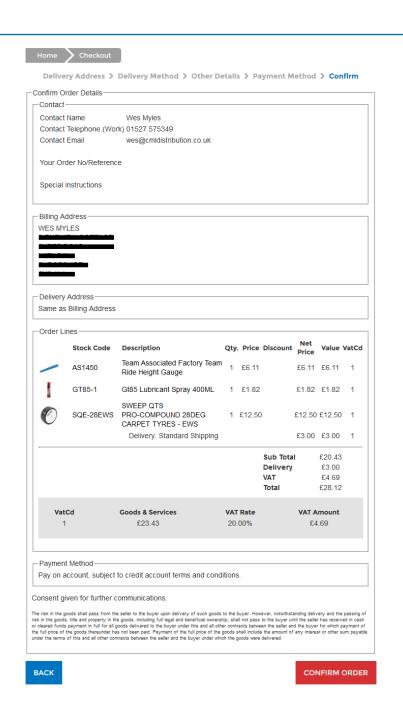


Step 5 - Confirm Order

Please review ALL order details. If any part need correcting you can use the BACK button to return to the previous step.

PLEASE NOTE: Do not logout of the website at this stage as your order will be cancelled and all items removed from your basket!

Once you are happy the order details are correct, press CONFIRM ORDER.



Congratulations. You have successfully completed an order and will recieve confirmation via email.



Account Info

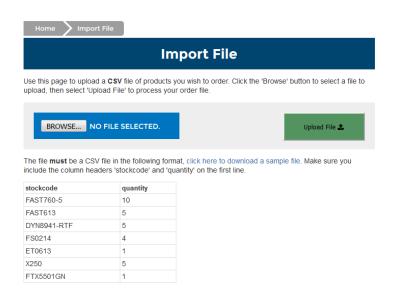
You can access a number of additional features using the 'Account Info' menu on the right of the screen.

Import file

For ease, you can upload a CSV file to the website. Simply BROWSE to the file on your computer and then click UPLOAD.

Once the file has uploaded please check the screen for discrepancies. These will show the part number in RED. This means the part number imported is not valid or has been discontinued. Please check that number and re-input as required.

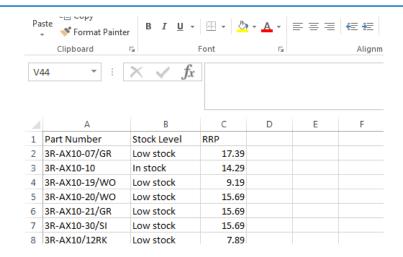
PLEASE NOTE: You **must** include the words 'stockcode' and 'quantity', in lowercase, on the first line in order for the import to work.



Download stock levels

You can download a CSV file containing up to date stock levels and prices, which can be used to import in to your own CMS.

The file is updated each time it is accessed so shows the best available stock levels at the time of download.

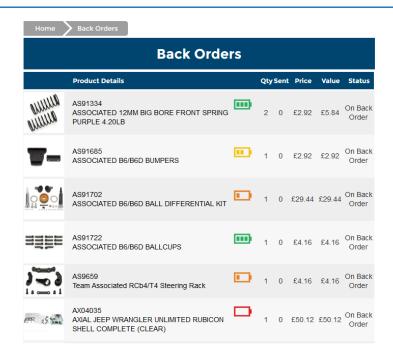


Back orders

View items currently on back order with CML. Items on back order will be shipped to you when they arrive in stock.

Team driver back orders are not automatically processed and it will be shipped with the next order made. If you see something has arrived back in stock and you need it please e-mail us and we'll get it processed for you.

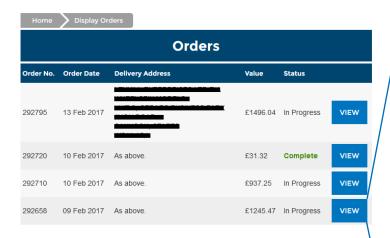
If you need to cancel any of the items on back order please contact CML directly on **01527 575349**





Display Orders

View all previous orders. Click the VIEW button next to each order to see all products in that order.

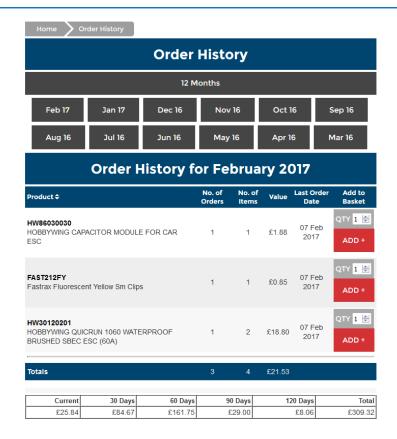


You can add individual products from orders by clicking the '+' button or repeat the entire order by clicking REPEAT ORDER.



Order History

View all previously ordered items. Click the buttons to view by individual month or the previous 12 months.





Account Status

View an overview of your account, listing all orders placed and their values.

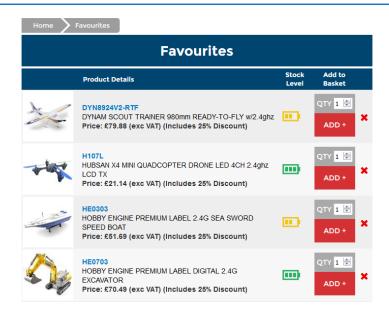
Home	> 4	Account Status								
Account Status										
Trans Date	Туре	Our Reference	Your Reference	Due Date	Debit	Credit	Amount Due	Balance		
13 Oct 2016	INV	273511	SO:286852 CO:COLLECT	30 Nov 1999	£125.17	£0.00	£8.06	£8.06		
09 Nov 2016	INV	274462	SO:288009 CO:COLLECT	30 Nov 1999	£16.16	£0.00	£16.16	£24.22		
29 Nov 2016	INV	275257	SO:289005 CO:COLLECT	30 Nov 1999	£12.84	£0.00	£12.84	£37.06		
14 Dec 2016	INV	276004	SO:289812 CO:COLLECT	30 Nov 1999	£50.09	£0.00	£50.09	£87.15		
11 Jan 2017	INV	277220	SO:291179 CO:COLLECT	30 Nov 1999	£2.76	£0.00	£2.76	£201.57		
31 Jan 2017	INV	278100	SO:292240 CO:COLLECT	30 Nov 1999	£31.96	£0.00	£31.96	£283.48		
01 Feb 2017	CSH	CASH	001		£0.00	€-40.00	£0.00	£283.48		
07 Feb 2017	INV	278346	SO:292555 CO:COLLECT	30 Nov 1999	£25.84	£0.00	£25.84	£309.32		
Cui	rrent	30 Day	ys 60 Days	90 Days		120 Days		Total		
£2	5.84	£84.6	-	£29.00		£8.06		£309.32		

Favourites

This page is ideal for giving you access to product you repeatedly order.

You can add a product to your favourites by clicking the ADD TO FAVOURITES button on each product's page.

Remove products from your favourites by clicking the **x** next to each item.



Change Password

Change your password by completing the form and clicking CHANGE PASSWORD.

